

Herlev, 12 June 2020

*Information to our customers*

## **Covid-19: Our operational situation and recommendations**

In Denmark, most restrictions are eased and most industrial companies are now back in normal operation. At Betech, we continue following the authorities' hygiene precautions and traveling recommendations but we now allow meetings with customers if the number of participants are few and the physical conditions are safe.

Customer service and production at our factories in Denmark and China is fully maintained as normal.

### **Deliveries from factories in China**

Extended delivery times for air freight still have to be expected but now the capacity increases. We have seen increases of 200-300 percent in air freight but now the freight rates seem to decrease. Sea freight is still affected by cancellations, but normality is expected within a reasonable time frame.

### **Deliveries from other Asian regions**

Most production plants in India and other Asia region are back to normal but extended delivery time may still occur.

### **Deliveries from Europe**

Supplies and road freight are almost normalized but closed borders may still affect the transport and deliveries locally.

### **Plan your purchases and replenishments with a longer sight**

We inform all customers about delays and other irregularities on orders in progress.

Confirmation of new orders are based on the current situation on receipt of order, and confirmed delivery times and -quantities may be subjects to changes as the situation is still changing.

In the light of the above and the upcoming holiday season we urge you to consider whether order quantities may need to be adjusted to meet your needs for the following months.

Kind regards

**Betech A/S**

John Åge Lazar

Managing Director